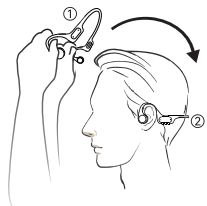# Bone Conduction Wireless Headphones
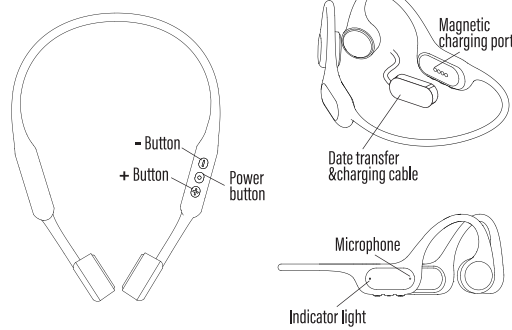## User Manual
X13

Wearing

Spread the headphones apart with both hands and wear them to the appropriate position.

Note:
When using the headphones, it's important to wear them correctly.Incorrect positioning may cause discomfort. The sound-producing parts of the headphones should be in front of both ears without the need to insert them into the ear canal.

Features

- Button
+ Button
Power button
Magnetic charging port
Date transfer &charging cable
Microphone
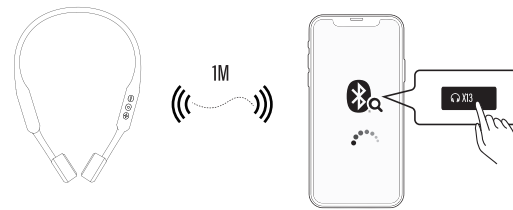Indicator light

Basic Operations

Power on/off

Press and hold the power button for 3 seconds. When the indicator light flashes red and blue alternately, the headphones have been turned on. When the red light turns off, the headphones have been turned off.
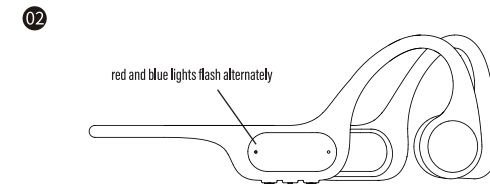
3 seconds
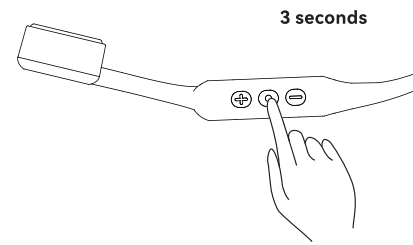
Bluetooth Pairing

STEP 1:
Keep the headphones within a 1-meter range for the initial pairing.
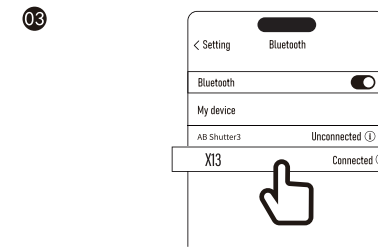01

1M

Bluetooth Pairing

STEP 2:
When the red and blue lights flash alternately, it indicates that the headphones have entered automatic Bluetooth pairing mode.
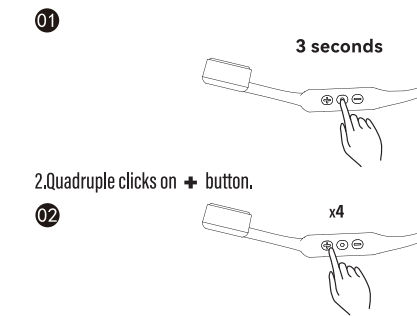02

red and blue lights flash alternately

STEP 3:
Open your smart device and locate "X13" in the Bluetooth list.
03

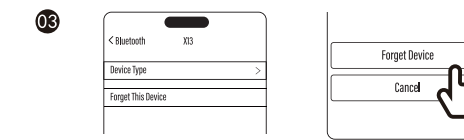| < Setting	Bluetooth
Bluetooth	⬤
My device	
AB Shutter3	Unconnected ⓘ
X13	Connected ⓘ

STEP 4:
Click to connect. The blue light will flash slowly upon successful connection.

Factory Reset

1.Press the Power button or ensure the headphones are in the power on state.
01

3 seconds

2.Quadruple clicks on ➕ button.
02

x4

3.Forget the X13 device name on your phone's Bluetooth settings.
03

< Bluetooth	X13
Device Type	>
Forget This Device	

Forget Device
Cancel

4.Connect with your device again.
04

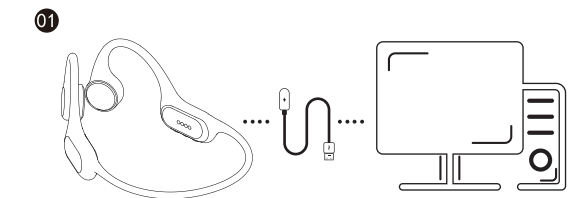| < Setting	Bluetooth
Bluetooth	⬤
My device	
AB Shutter3	Unconnected ⓘ
X13	Connected ⓘ
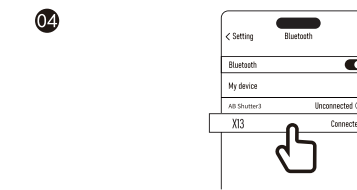
MP3 Transmit Data

1.Utilize the magnetic data &charging cable to connect the computer and headphones.
01

2.Open the USB drive on computer and move the music files in or out,Then disconnect the data cable. （If it does not pop up, you can click on [This computer] to see the comesponding disk)
02

USB Drive
OPEN
1.
2.

USB Drive
EXIT
3.
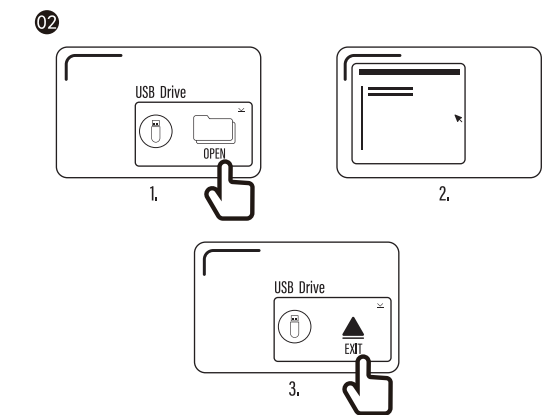
MP3 Transmit Data

3.Double clicks on power button(In power on state) will switch MP3 mode.
03

Lights on
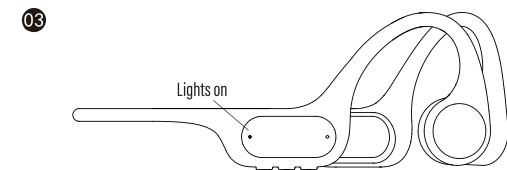
Frequently Asked Questions (FAQ)

Q Why aren't the earphones charging?

A Please check the following 3 suggestions:
1.Wipe the contact point with alcohol to keep dry and clean during daily use.
2.Use a regular charger which is FCC or CE certified.
3.Please avoid prolonged immersion in salt water.

Q Why does MP3 mode not work?

A Please check the following 3 suggestions:
1.Ensure that the headphones is on Mp3 mode.
2.Ensure the music has been downloaded into the headphones.
3.Ensure that the volume of the phone is audible.

Q Why is the Bluetooth connection unstable?

A Please check the following 2 suggestions:
1.Bluetooth mode does not support underwater work.
2.Bluetooth supports 10M unimpeded distance.

Frequently Asked Questions (FAQ)

Q Why can't headphones connect to other devices?
Why can't phone find the Bluetooth headphones?

A Our headphones don't support Multipoint Connection.
You can try three methods:
1.Forget the X13 on the last connected device and then connect to the next device.
2.Turn off the Bluetooth of the last connected device and restart the headphones for new connection.
3.Reset your headphones.(refer to 'Factory Reset' section)

Q About the followings problem:
Unable to pair the headphones with the Phone?
Phone can't search for headphones?

A Try the factory reset process.
Details refer to 'Factory Reset'section.

Q How to cancel pairing through headphones?

A Quadruple clicks on + button.(Red light stay on)

Q When to charge the headphones?

A The headphone's battery capacity will be displayed on the phone. The headphones will prompt "Low power" when the battery is running low.

Q Why is the size not suitable?

A This band is elastic and can be bent, but cannot be extended or retracted. The band also reserves space for customers with long hair to wear ,(If you still feel it is not suitable ,please contact us and we'll solve the problem for you)

Frequently Asked Questions (FAQ)

Q Why do they find it unclear or not loud enough when I call them?

A 1. The open ear headphones Mic can pick up surrounding noise during calls.
2.APP calls might lower calling quality of both sides.
(If your calls are still not clear in a quiet indoors environment, please contact us and we'll solve the problem for you)

Q Why the bass is not enough?

A 1.Due to the interactivity considerations of open design, it is not possible to turn off the sound in the ear canal, but you can choose to wear earplugs to isolate noise.
2. Too high volume or too strong vibration will cause uncomfortable of your ears, based on health considerations, we choose the balanced mode.

Storage & Maintenance

1. Store the headphones in a cool and a dry place, the working temperature is 0-45℃.
2. Do not put the headphones at a higher or lower temperature environment.
3. Please charge it before using after a long time storage.
4. Do not charge the headphones in the moist environment.
5. Do not use the headphones during charging.
6. Headphones resistance to water but do not use under water for more than half an hour.

Button Function

Bluetooth Mode

Power on/off	Press and hold on power button for 3s
Pause/Play	Single click on power button
Volume up/down	Single click on + or = button
Next track	Double clicks on + button
Previous track	Double clicks on = button
Answer call	Single click on power button when incoming call
Reject call	Press and hold on power button for 2s when incoming call
Hang up	Single click on power button during a call
Voice assistant	Press and hold on the + button for 2s
Reset	Press + button 4 times

MP3 Mode

Switch MP3 mode	Double clicks on power button (Power on status)
Pause/play	Single click on power button
Volume up/down	Single click on + or = button
Next track	Double clicks on + button
Previous track	Double clicks on = button

Specifications

Model	X13
Bluetooth version	V5.3
Bluetooth protocol	A2DP/AVRCP/HSP/HFP
Connect distance	10m/33ft
Built-in memory	32G
Playback time	Up to 8H
Standby time	About 240H
Charging time	About 2 hours
Charging voltage	5V
Waterproof level	IP68
Weight	32g

Warranty

1. Within the warranty period, if malfunctions are caused by components of this machine during normal use and maintenance, and confirmed by our technical staff, free maintenance and replacement of parts are available.

2. We are not responsible for special, accidental, or indirect losses incurred by users and dealers.

3. The following situations are not covered by the warranty:
a. Damage caused by human factors;
b. Damage to the machine's production label;
c. Damage caused by incorrect operation or installation not following the user manual;
d. Damage caused by natural disasters such as floods, fires, and other force majeure factors;
e. Failures and damages caused by unauthorized personnel's repair, modification, alteration, or disassembly;
f. Serious damage, scratches, or circuit board burnout on the casing;
g. Exceeding the specified warranty period;
h. All accessories are not covered by the warranty.

4. The warranty period for repair and replacement services will not be extended or restarted after services.

5. For related matters, please email or call for consultation.

Manufacturer

- Manufacturer: Shenzhen Sounder Digital Technology Co., Ltd
- E-mail: support@demicea.com
- Address: Room 2108, Building 4, Phase II, Tianan Yungu Industrial Park, Bantian Street, Longgang District, Shenzhen, China, 518000

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operationis subject to the following two conditions:
(1)This device may not cause harmful interference.
(2)This device must with stand any interference received including interference that may cause undesired operation.

Made in China